



1. About Magic Measured

Magic Measured provides independent holiday planning, itinerary design, recommendations, and advice. Magic Measured is not a travel agent tour operator, travel provider or affiliated with Walt Disney, Universal or any other company. You remain responsible for booking and paying for your own accommodation, tickets, flights, transport, insurance, dining reservations, and any other travel arrangements.

2. What's Included

An initial free consultation of up to 30 minutes via video call or telephone before any planning work begins.

Once instructed, planning services are all bespoke but may include:

- Planning phone/video calls and text messages/emails
- Personalised itinerary designs
- Resort/accommodation recommendations
- Dining suggestions/booking services
- Attraction and entertainment recommendations
- Planning advice and park strategies
- Unlimited revisions until 14 days before your trip

Additional work outside the agreed package may incur an additional fee, which will always be discussed beforehand.

3. My Commitment to You

I will:

- treat your holiday plans with care and attention
 - provide recommendations based on the best available information
 - use my experience and research to help you make the most of your trip
 - create a personalised plan tailored to your priorities.
- Every recommendation is made in good faith and with the aim of helping you have the best holiday possible.

4. Reservations & Changes

While I will do my best to help you plan and secure reservations, I cannot guarantee the availability of dining, attractions, entertainment, promotions, park hours, or other third-party services.

Disney, Universal, airlines, hotels, and other providers may change or cancel offerings at any time. Magic Measured cannot be held responsible for closures, refurbishments, schedule changes, or other operational decisions made by third parties. Crowd forecasts and planning recommendations are estimates only and should not be considered guarantees.

5. Working Together

To help me provide the best service possible, please provide accurate information and respond promptly to requests for information or approvals.

Magic Measured cannot be held responsible for missed booking opportunities or unavailable reservations caused by delayed responses or incomplete information.

6. Payment

Full payment is required before planning work begins. All payments are non-refundable once planning has commenced, as fees cover the time, research, expertise, and preparation involved in creating your personalised holiday plan.

7. Cancellation & Refunds

Planning fees cover the time, research, expertise, and work involved in creating your personalised holiday plans.

For this reason:

Payments are non-refundable once planning has begun. If you cancel, postpone, amend, or decide not to take your holiday, any payments already made remain non-refundable.

8. Events Beyond Our Control

Magic Measured cannot accept responsibility for disruption caused by circumstances outside our control, including weather, hurricanes, airline cancellations, transportation issues, strikes, government restrictions, public health events, technical failures, or theme park operational decisions.

No refunds or compensation will be offered in these circumstances, but continued services may be provided for rearranged trips within a period of 12 months of initial cancellation or non-travel incurring a replanning fee of £50

9. Privacy

Any information you provide will be used only for the purpose of delivering your planning service and will be handled responsibly in accordance with applicable data protection laws.

10. Ownership of Materials

All itineraries, planning documents, templates, guides, and materials created by Magic Measured remain the intellectual property of Magic Measured and are provided for your personal use only.

They may not be copied, distributed, published, or resold without express permission.

11. Liability

To the fullest extent permitted by law, Magic Measured's total liability shall not exceed the total planning fees paid by the client.

Magic Measured is not liable for travel disruptions, third-party errors, missed reservations, additional expenses, or changes made by travel providers.

12. Governing Law

These Terms & Conditions are governed by the laws of England and Wales.

By making payment for any Magic Measured planning service, you confirm that you have read, understood, and accepted these Terms & Conditions.

Thank you for trusting Magic Measured with your holiday plans. I'm genuinely excited to help create a trip that's organised, memorable, and full of magical moments. I can't wait to get started!

Let's Make Some Magic! ✨

Magic Measured X